

PLEASE DO NOT SEND ITEMS FOR SERVICE AT THIS TIME.

To protect the health and safety of our team, we are not accepting inbound shipments at this time.

If you need a resize, exchange, or other service, please email us using our Contact Us page. Please note that if you are concerned about an exchange timeframe or a warranty period expiring, we will be granting extensions to ensure that anything we would have done during this time is still honored once we are able to receive shipments again.

Lauren's Hope is a small, family-owned American business.

We appreciate your business and your patience as we all navigate this unprecedented crisis.

Thank you.

RESIZE SERVICES

Swap your unworn med ID for a different size of the same style within the first 30 days. Jeweler service fees are waived. We will charge your card on file for associated return shipping and handling fees.

- My bracelet is too big
- My bracelet is too small
- I wear this bracelet with a:
- Standard Tag 
- Tag with Rings 
- Not Applicable
(I have a bracelet with a different type of tag)

My snug wrist measurement is:

_____ inches

To measure, use a soft measuring tape and, starting at the 0, take a snug measurement. We'll add the correct length for a comfortable fit.

Additional Sizing Notes: _____

Note: For interchangeable IDs, please keep your ID tag and send only the bracelet strand.

Your Name: _____ Order Number (if known): _____

Return Address: _____ City: _____ State: _____ Zip: _____

Daytime Phone Number: _____

Please send your jewelry in a **PADDED MAILER** to:

Lauren's Hope
1425 Swift St.
Suite 100
North Kansas City, MO 64116

**Lauren's Hope is not responsible for lost or damaged incoming shipments. We encourage you to track and/or insure your package.*

CHOOSE YOUR RETURN SHIPPING METHOD

U.S. CUSTOMERS

- Resize within 30 days of purchase
(With return USPS First Class Shipping) **\$7.95**
- Resize after 30 days of purchase
(With return USPS First Class Shipping) **\$22.95**

INTERNATIONAL CUSTOMERS

- Resize within 30 days of purchase
(With return Intl. USPS First Class Shipping) **\$20.00**
- Resize after 30 days of purchase
(With return Intl. USPS First Class Shipping) **\$35.00**

By submitting this form, you authorize Lauren's Hope to charge applicable service and shipping fees to the credit card associated with your original order. If you wish us to use a different card or if you used PayPal on your original order, please provide your daytime phone number below.

PAYMENT INFORMATION

- Use the credit card on file Call my daytime phone number for info: _____ I have enclosed a check

Daytime phone number

 1.800.360.8680

 8am to 4:30pm (CST)
Monday-Friday

 info@laurenshope.com

 1425 Swift St.
Suite 100
North Kansas City, MO 64116

**Please note, return shipping takes place after the item has been received by Lauren's Hope and accordingly processed and paid in full (when applicable). Return shipment can take up to 5 business days after we receive the item. Promo Codes are not valid for exchanges, repair/resize fees, or return shipping.*