

## POST-WARRANTY SERVICES

For bracelets over one year old, Jeweler Services are available for \$25 plus shipping and handling. There may be additional costs based on the number and condition of the parts returned.

Due to the custom nature of our products, we unfortunately cannot hold parts for all styles indefinitely. If we no longer have the parts to repair your bracelet, we will return it to you.

To find out if an older bracelet is repairable, please email [info@laurenshope.com](mailto:info@laurenshope.com) with your name, mailing address, and any identifying order information you may have before sending it in.

**INTERNATIONAL BUYERS:** We are unable to return items sent from outside the US. If you are unsure whether your bracelet is repairable, please email us at [info@laurenshope.com](mailto:info@laurenshope.com) prior to shipping your jewelry.

**ATTENTION:** Some localities outside the US may charge recipients varying duties, surcharges, taxes, and/or fees in addition to the shipping charges paid here. By requesting this service, you accept responsibility for any additional expense imposed upon the recipient.

Please repair the following:

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My snug wrist measurement is: \_\_\_\_\_ inches

*To measure, use a soft measuring tape and, starting at the 0, take a snug measurement. We'll add the correct length for a comfortable fit.*

Your Name: \_\_\_\_\_ Order Number (if known): \_\_\_\_\_

Return Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_

Please send your jewelry in a **PADDED MAILER** to:

Lauren's Hope  
1425 Swift St.  
Suite 100  
North Kansas City, MO 64116

*\*Lauren's Hope is not responsible for lost or damaged incoming shipments. We encourage you to track and/or insure your package.*

### CHOOSE YOUR RETURN SHIPPING METHOD

#### U.S. CUSTOMERS

- Return USPS First Class Shipping **\$7.95**  
+ Jeweler Service Fees
- Return USPS Priority Shipping **\$15.00**  
+ Jeweler Service Fees

#### INTERNATIONAL CUSTOMERS

- Return USPS Intl. First Class Shipping **\$20.00**  
+ Jeweler Service Fees
- Return USPS Intl. Priority Shipping **\$40.00**  
+ Jeweler Service Fees

By submitting this form, you authorize Lauren's Hope to charge applicable service and shipping fees to the credit card associated with your original order. If this card has expired or you wish us to use another card, please provide your payment information below.

### PAYMENT INFORMATION

- I have enclosed a check
- Call my daytime phone number for credit card info: \_\_\_\_\_  
Daytime phone number

 1.800.360.8680

 8am to 4:30pm (CST)  
Monday-Friday

 [info@laurenshope.com](mailto:info@laurenshope.com)

 1425 Swift St.  
Suite 100  
North Kansas City, MO 64116

\*Please note, return shipping takes place after the item has been received by Lauren's Hope and accordingly processed and paid in full (when applicable). Return shipment can take up to 5 business days after we receive the item. Promo Codes are not valid for exchanges, repair/resize fees, or return shipping.