

WARRANTY SERVICES

We warranty our products against defects for one year.

Exclusions and Limitations

- We do not warranty against scratches or dents, as they are considered normal wear and tear. We do not warranty against theft, loss, or chemical exposure.
- Caduceus and paint/inlay/patina: The caduceus symbols and any paint/color fill on our metal pieces are conditionally warranted for one year. Exposure to harsh chemicals, intentional damage, and/or abnormal wear will void your warranty.

Repair services are warranted for 30 days.

Please repair the following:

My snug wrist measurement is: _____ inches

To measure, use a soft measuring tape and, starting at the 0, take a snug measurement. We'll add the correct length for a comfortable fit.


ATTENTION: Some localities outside the US may charge recipients varying duties, surcharges, taxes, and/or fees in addition to the shipping charges paid here. By placing your order, you accept responsibility for any additional expense imposed upon the recipient.


Your Name: _____ Order Number (if known): _____
Return Address: _____ City: _____ State: _____ Zip: _____
Daytime Phone Number: _____

Please send your jewelry in a **PADDED MAILER** to:

Lauren's Hope
1425 Swift St.
Suite 100
North Kansas City, MO 64116

**Lauren's Hope is not responsible for lost or damaged incoming shipments. We encourage you to track and/or insure your package.*

 1.800.360.8680

 8am to 4:30pm (CST)
Monday-Friday

 info@laurenshope.com

 1425 Swift St.
Suite 100
North Kansas City, MO 64116

**Please note, return shipping takes place after the item has been received by Lauren's Hope and accordingly processed and paid in full (when applicable). Return shipment can take up to 5 business days after we receive the item. Promo Codes are not valid for exchanges, repair/resize fees, or return shipping.*